Detailed Instructions for Logging into Your JCC Account

Each adult (over 18) must complete before your first return visit.

Instructions for Returning Members

1. Click on the link provided. If it doesn’t open in your browser, try opening in a different browser or device.

2. Click “Register” at the top right to begin. (Please disregard the dates and cost fields.)

3. LOGIN OR FIND YOUR ACCOUNT
   Enter your phone number or e-mail address to locate your account.
   If it doesn’t find your account, try a different phone number or e-mail.
   Do not “create” a new account. All current and former members already have accounts.

4. ENTER YOUR PASSWORD
   If you have not yet created or do not recall your JCC password, click “Forgot your password?” to send a password reset code to your phone or e-mail.
   *Check your junk mail if you don’t see the e-mail within a few minutes.*

5. After successfully logging in, continue with the registration and verify your contact information.

6. If the login doesn’t direct you to the *NEW* Membership Agreement and COVID-19 Addendum program registration, select it under the “Membership” category, then click “Register.”

7. In accordance with NYS requirements for contact tracing, we must have up-to-date addresses, phone numbers, and e-mail addresses for all members. Please review and update if any information has changed. Click “Next.”

8. Review our updated membership terms, including the COVID-19 addendum, and type your name at the bottom to acknowledge that you read and agree to the terms. Click “I agree.”

9. Click “Next” on the following screen to complete the registration process. You will be sent a confirmation e-mail, and can now scan in at the JCC Membership Desk.

Questions? E-mail bettertogether@jccrochester.org or call 585.461.2000