

Checking your purchased personal training packages online

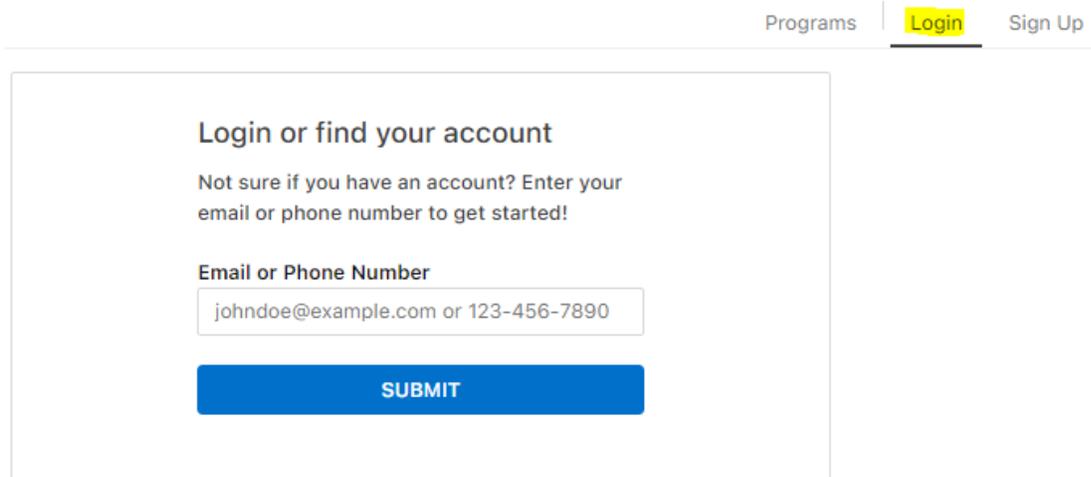
1. Log into your JCC member account. You may use the link below, or go to jccrochester.org and click on the blue Log in button in the top right hand

A search bar with a magnifying glass icon and a blue "Log In" button.

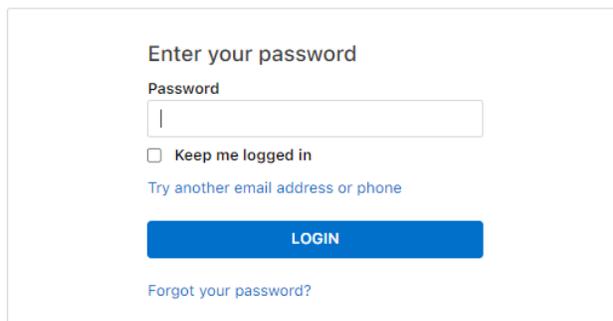
corner of the screen.

operations.daxko.com/online/2039/Security/login.mvc/find_account

2. Using either your email address or phone number associated with your account, enter the information and click the blue Submit button.

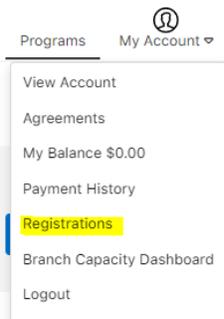
A screenshot of a web form titled "Login or find your account". It includes a navigation menu with "Programs", "Login" (highlighted in yellow), and "Sign Up". The form contains a text input field with the placeholder "Email or Phone Number" and the example text "johndoe@example.com or 123-456-7890". Below the input field is a blue "SUBMIT" button.

3. If you are unsure if you have an account, or if you do not remember your password, enter your email address or phone number. The system will allow you to try another email address or phone number, and will show you a Forgot Password link you can use to reset your password.

A screenshot of a web form titled "Enter your password". It includes a "Password" input field, a checkbox for "Keep me logged in", a link for "Try another email address or phone", a blue "LOGIN" button, and a link for "Forgot your password?".

4. Click on My Account in the top right hand corner

5. In the drop down menu, click on Registrations



6. If your session is current, you will see it under Current/Upcoming Registrations

Registrations

Current/Upcoming ▾ for All Members ▾

7. If your session is not current, you will use the drop down menu to change the status to Past

Registrations

Past ▾ for All Members ▾



8. You can now see your session or package, the expiration date, the trainer's name and whether or not they've been completed

PERSONAL TRAINING

60 minutes - 1 sessions (Expires on 5/12/2024) with Omari Henderson
Completed
JCC of Greater Rochester, Inc.

[View Details](#)

If you have any questions, please contact Member Services at
585-461-2000